

Guarantee

Russell Roof Tiles laid in accordance with our recommended fixing specification based on current BS. 5534 and current BS. 8000 Part 6: are expected to achieve life expectancy in excess of 60 years.

This guarantee if applied should be acknowledged strictly in accordance with our guarantee criteria attached from the date of supply.



Andrew Hayward
Managing Director

A. CONDITIONS

1. The roof tiles are guaranteed to be of satisfactory quality and fit for the purpose required of them and have an expected service life in excess of 60 years from the date of supply when they are fixed in accordance with the current British Standard 5534 . They must be laid and maintained in accordance with the Company's recommended fixing specification and using normal standards of good workmanship based upon the current British Standard 8000 Part 6: and follow the work method employed in HSG 33 .
2. This Guarantee is invalidated by the use in the construction of the roof of any products not manufactured or supplied by the Company.

B. EXCLUSIONS

1. This Guarantee may not be claimed where:

Tiles were supplied before 2012 whether they be by Cemex or Russell Roof Tiles Ltd. These tiles are covered by the guarantee applicable at the date of supply.

- (i) The claim relates solely to changes to the surface appearance of the products which do not affect their weather proof qualities.*
 - (ii) The products are fixed to the roof structure with components which have not been approved by the company in writing.*
 - (iii) Damage and deterioration occurs to the Products which can be attributed to an external application applied to the product such as the transportation, handling or the method and standard of workmanship used to fix the Products to the roof structure. (This is not an exhaustive list)*
 - (iv) This Guarantee only applies to the particular goods supplied with this Guarantee it does not cover fittings, special handmade tiles and non-concrete components and accessories.*
 - (v) Workmanship does not follow best practice and the recommendations of HSG 33 and where associated items like underlays are not fitted in accordance with the relevant standards and manufacturers recommendations*
 - (vi) Damage or deterioration to the products occurs as a result of inadequate design and/or construction of the supporting structure.*
 - (vii) The Products are used outside the UK.*
2. The Company shall not be liable for any loss or damage caused by an Act of God, war, accident, or any other causes whatsoever beyond the control of the Company.
 3. This Guarantee does not apply to any non-concrete components and accessories and associated items.

C. REMEDIES

1. In the event of failure of the Product, and subject to the above, the Company will as appropriate supply replacements of the Products (or the nearest alternative suitable product) free of charge.
2. Any claim under this Guarantee shall not entitle the claimant to the receipt of any compensation, credit, or refund in excess of price paid for the affected products.
3. Any claims under this Guarantee should be made in writing within seven days of discovering damage or deterioration. Initially the claim should be referred to the contractor, builder, or merchant from whom the products were purchased.
4. This Guarantee does not affect the Statutory Rights of the Purchaser.