

KPI Measure	Unit of Measure	Actual (2019)	Roof Tile sector data (2013)	Targets by 2020
Productivity	tonne/employee	1,212	792	No target set
Quality	% of sites covered by ISO 9001	100%	100%	Maintain 100% Certification
Cement	% of alternative Cementitious materials	3.52%	0.88%	Increase % of alternative cementitious material to 5%
Aggregates	Total tonne aggregate / tonne of product	77.87%	80.00%	Continue to review use of secondary aggregates
Water	Total water used / tonne product (Lit/tonne)	57.0	42.91	Reduce mains water consumption by 10%
Energy	Total energy use / tonne product (kWh/tonne)	72.58	68.94	Reduce overall kWh/tonne of energy used in production by 10%
Packaging	Total packaging/tonne product (kg/tonne)	9.28	13.81	No target set but continue to review current materials
Waste	Total waste/tonne product (kg/tonne)	74.03	51.34	Reduce overall factory waste percentage by 10%
Waste	Kg waste to landfill/tonne product	0%	0.66%	Maintain 0% to landfill
Environmental	% of sites covered by ISO 14001	100%	62.50%	Maintain 100% Certification
Responsible Sourcing of Materials	% of sites covered by BES 6001	100%	50.00%	Maintain 100% Certification
Health & Safety	% of sites covered by OHSAS 18001	100%	0.00%	Maintain 100% Certification
Transport	Average delivery distance (km)	53.8	96.00	Maintain avg of 60km/less where business needs allow
Transport	Average tonne/delivery (estimated)	11.5	12.90	As above
Transport	Inbound materials load distance (Average Mi)	25.34	N/A	Continue to review
Employment & Training	Hours of training per employee/year	16	7.4	Increase training hours per employee to 10 by 2017
Local community	% of all sites operating scheme	100%	12.50%	Maintain 100% participation